



**Maldives Learning Advancement and Measurement Project,**  
Ministry of Education,  
Male',  
Maldives



**14<sup>th</sup> June 2021**

**Procurement of tablets for students in KS1 (grades 1 & 2) in islands under monitoring and SEN children in other islands**

**Announcement No:** (IUL) 22-E/22/2021/120

**RFB No:** MV-MOE-229865-GO-RFB

**Project:** Learning Advancement and Measurement Project (LAMP)

**Purchaser:** Ministry of Education

**Country:** Republic of Maldives

**RFB Issued on:** 03<sup>rd</sup> June 2021

### **Responses for the bidders' queries from 3<sup>rd</sup> June 2021 – 28<sup>th</sup> June 2021**

**1. BDS ITB 17.2 (b): After sale service is required. But in Section III - Evaluation and Qualification Criteria, we found another description: Availability in the Purchaser's Country of spare parts and after sales services for equipment offered in the Bid. - Not Applicable. Please clarify whether after sales service should be required or not? What kind of sales service should we provide?**

- Yes. After-Sale Service will be required as it is stated in the specification there is a warranty period of 2 years. Within this period.
- The Supplier shall attend to all cases and shall not decline to attend any device purchased from him/her.
- The Supplier shall attempt to repair all possible damages that are repairable.(and charge only to those that are repaired).
- All manufacturing issues, manufacturing and factory faults shall be repaired or device replaced free of charge with warranty period intact.
- The Supplier shall always have in stock replacement parts that would be needed.



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**2. ITB required DDP Incoterms which means we should quote including import duty tax, VAT etc., could you please confirm whether the consignee is exempt from taxes when imported?**

The consignee will not be exempt from taxes and will bear any charges in the process of importing.

**3. Please provide the detailed address for DDP delivery.**

As mentioned in the bid document ITB 14.8 the final destination for delivery is **Ministry of Education, Male' City, Republic of Maldives**. Detailed address will be provided at the agreement stage.

**4. ITB required to fill the Price and Completion Schedule - Related Services. There are no other services related to the project, just supply and delivery of the goods to the destinations. So "Price and Completion Schedule - Related Services" is NOT APPLICABLE. Please confirm.**

Yes, "Price and Completion Schedule - Related Services" not applicable as stated in the bid document.

**5. ITB required to submit the offer with One (1) electronic copy in CD form. Does this CD mean a memory disk or a USB disk?**

Memory disk or USB disk both options are valid.

**6. Kindly confirm whether we have to register for below tender. Learning Advancement and Measurement Project (LAMP: P172631)**

As per our discussion via phone regarding the provision of tablets you can proceed without registering.